Overview

The release of Windows Vista™ has caused some of the drivers supplied with the USB to Serial adapters to be incompatible with the new operating system. Vista™ does not recognize the XP™ supplied drivers as valid and will not allow the adapter software to be installed on new operating system. Unless the correct driver version is installed the computer will not be able to talk to the adapter. This problem affects only computers that run Windows Vista™ operating system.

There are no known compatibility issues with the Controller Pro software running under Windows Vista™.

The Adapters

Alltrax has recommended two USB to Serial adapters for use with the Controller Pro software. These adapters are:

- Cables to Go, Port Authority™ 2 USB to Serial adapter, Model 26886

- Radio Shack, 6ft.(1.8m) USB to Serial Port Cable, Model: 26-183

Both of these adapters have been affected with incompatible drivers with Vista™.

Cables to Go Port Authority 2

The Cables to Go, Port Authority™ 2 USB to Serial adapter has an updated Vista™ driver. At this time, the driver is not on the Cables to Go website, it can only be acquired using the New Hardwire Wizard in Vista™.

To get the correct driver on your Vista™ computer, perform the following:

(The supplied CD with the adapter is not used)

- Plug the USB to Serial adapter into an available USB port.

- The New Hardwire Wizard window will open up.

- Follow the directions supplied and when asked for the driver location, select the option that searches the internet for the driver.

- Complete the wizard by following the directions.

- Windows Vista™ will download the correct driver and install it on the computer.

Radio Shack 6ft. USB to Serial Cable

The Radio Shack USB to Serial Cable driver is not presently compatible with the Vista™ operating system. At this time there are no drivers available for this cable and Vista™. Alltrax recommends this adapter only for machines running Windows 98/2000/ME/XP.

For other brands of USB to Serial adapters, please contact the manufacturer for Vista™ compatible drivers.

Note Microsoft Vista is a registered trademark of the Microsoft Corporation

ALLTRAX Inc., Company History:
The company founder developed our core technology at the race track for high power electric vehicles. Throughout the 90's, the market demanded robust and high performance electronic controllers. In 2001 ALLTRAX was formed based on the E-race car developed technology.

Today, Power Conversion Engineering (PCE) is the research and development arm and ALLTRAX provides the industry a powerful and robust controller to meet all your recreational, industrial, and commercial electrical vehicle needs.

For more information please go to http://www.alltraxinc.com

"The company was founded at the track"